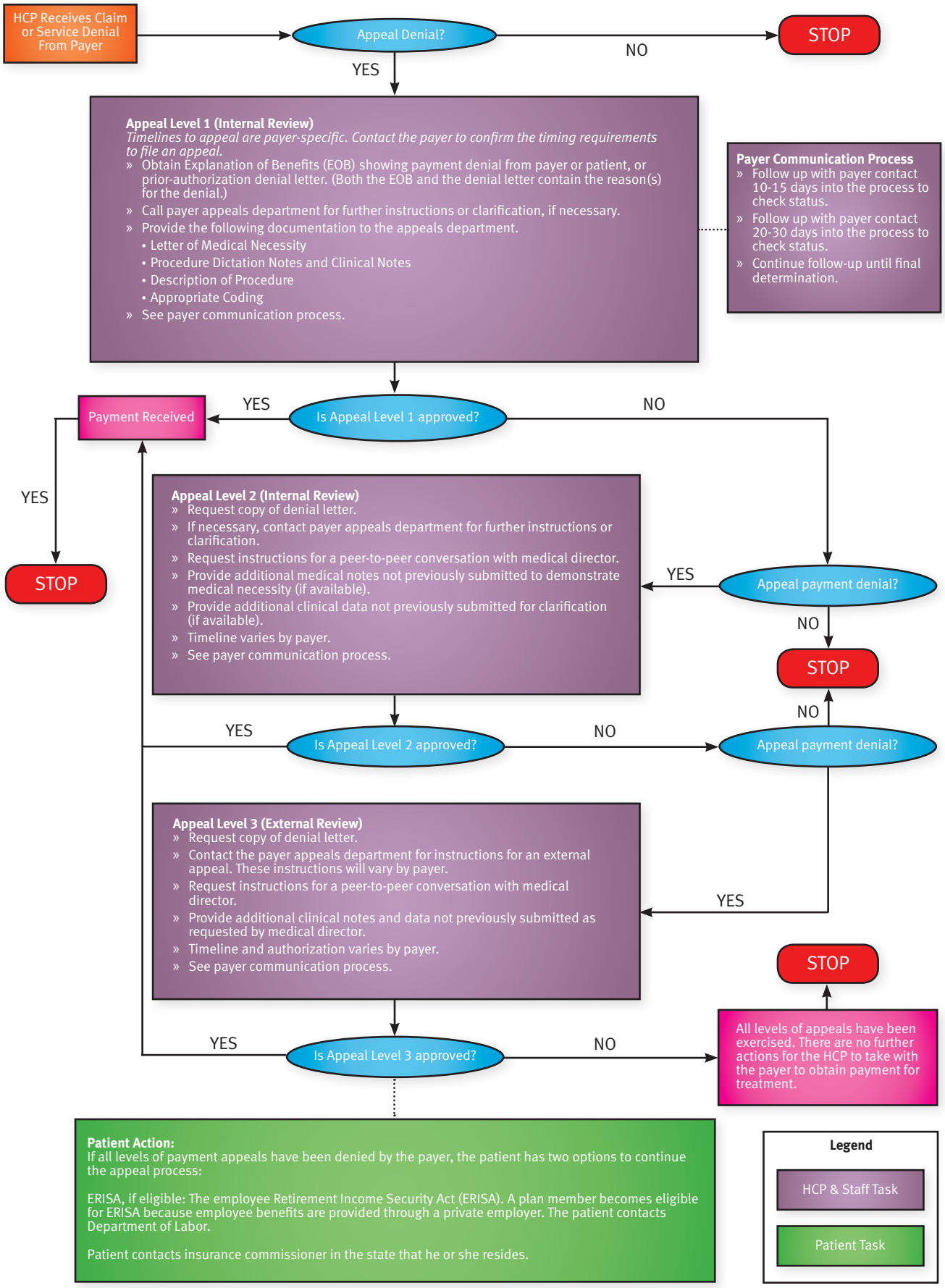Appealing Denials Process Flowchart